



**PHILIPS**

Remote enablement  
services

# Unlocking your potential

With remote enablement – powered by  
Philips PerformanceBridge Focal Point

As hospitals grow and your networks become increasingly complex, managing devices, delivering security and controlling costs places a greater strain on resources. Your networks need to serve multiple functions, including alarm systems, EMRs and a growing number of devices. And at the same time, you want more simplicity, visibility and standardization.

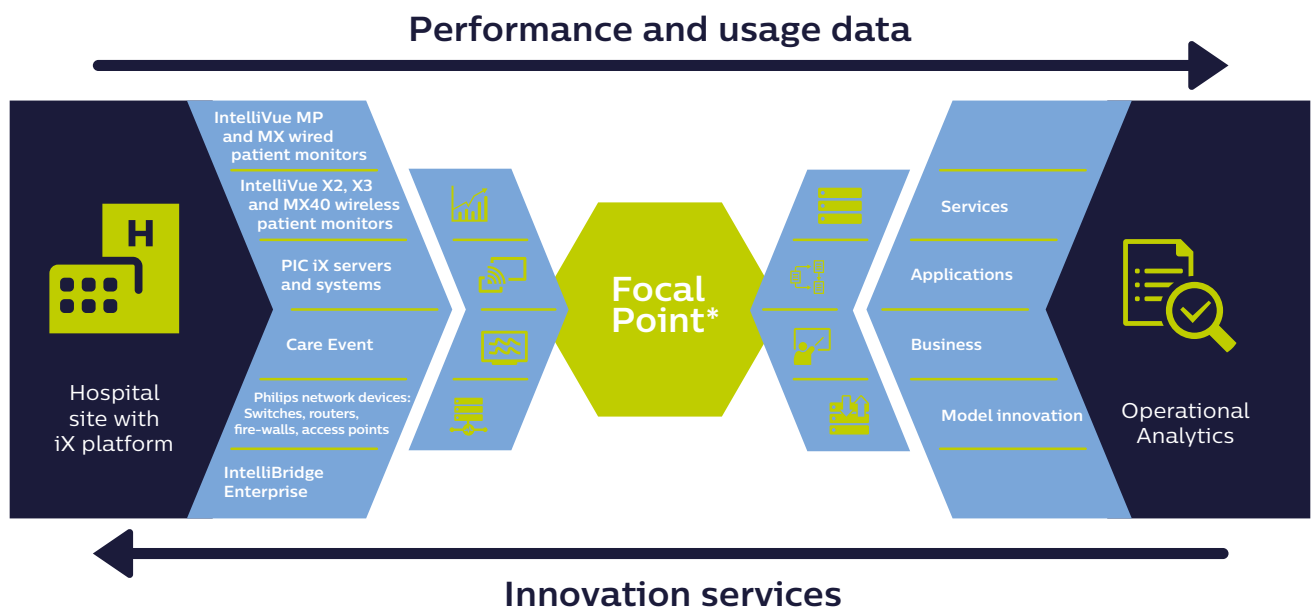
Effectively managing medical devices in this complex environment is no easy task. Neither is meeting the expectations of clinicians, hospital management and patients. What's more, you're only too aware of the pace of change - and need a network that will meet your facility's demands today and tomorrow.

More than ever, equipment needs to be deployed, operated, managed and maintained in a cost-efficient way. **Remote enablement services** can help you optimize your current device and IT landscape, and be prepared for the future.

# A unique two-way relationship

## How does remote enablement benefit you?

Powered by PerformanceBridge Focal Point, remote enablement facilitates development of a successful relationship. By fostering the exchange of data and insights, it supports a proactive approach to optimization, enhancing visibility and manageability of your devices, applications and network solutions.



### Operational management

Remote enablement and PerformanceBridge Focal Point are designed to **drive value** for your facility in a number of ways. **Reporting and analytics capabilities**, for example, will give you a clear picture of your system health and help you **troubleshoot and diagnose** issues. You can gain up-to-date **insights** into the performance of your IntelliVue patient monitors, PIC iX servers and surveillance systems, wireless infrastructures and Philips routers, switches and firewalls. This can help you take a **proactive, preventative** approach to system management, maintenance and security.

### Business management

PerformanceBridge Focal Point delivers a bird's-eye-view of your Philips monitoring equipment. This opens up a host of possibilities that can help you streamline your business. Through performance metrics, business analytics, workflow assessments and innovative business models, Philips can help you enhance network management and implement ongoing improvements.

### Clinical management

PerformanceBridge Focal Point will deliver access to consolidated operational data, including usage and performance data from your Philips devices. These insights can help us collaborate with you to continuously develop ways to improve care, in line with our joint commitment to making life better for patients and clinical staff.

# PerformanceBridge Focal Point focuses on your needs to develop innovative services



## Centralized operational management of Philips products

- Visibility into your Philips product inventory, security, status and performance
- Alerts and key performance indicators
- Enables IT and biomed to facilitate improved Philips product performance with lower OPEX

## Strengthen security of Philips products in the customer's network

- Manage the complexity of applying security patches to Philips products
- Keep all of your Philips software products up to date

## The ability to use cross-vendor network monitoring system software to manage Philips products

- Detailed Philips product information may be integrated into most hospital-wide NMS\*\* products.

\* Philips PerformanceBridge Focal Point

\*\* The NMS integration feature will be available early 2020.



## Philips OS patching service

- Proactive security
- Central patch management for your Philips central stations
- Microsoft Windows patches when and where you need them
- Self-support, assisted, or full-service options
- Frees up your resources
- Reduces time to deploy OS patches

# Proactive security starts with Philips OS patching service

Protecting valuable assets and data integrity from outside attack has always been a high priority in IT. This is particularly true in healthcare. In the light of security incidents such as Wannacry (May 2017), strengthening defenses and responding quickly and proactively to potential threats have never been more important.

Philips OS patching service offers a controlled, semi-automated way to roll out the latest security patches across your organization for the Microsoft™ operating system of our Philips PIC iX platform. Thanks to central management of OS patches, you no longer need to worry about manually identifying and installing relevant fixes and keeping patches up to date. Offered as a self-supported, assisted or fully managed service, Philips OS patching provides access to security patches when and where you need them, and is available within the scope of Philips services contracts.

### Simplified and automated process

Philips OS patching service provides a constant overview of the OS critical patches validated by Philips and makes these readily accessible, simplifying workflows. This helps protect your PIC iX from cyber attacks and provides peace of mind. In addition, you benefit from decades of our experience in maintaining Philips patient monitoring solutions.

### Visibility and control

Coordinated change management with hospital staff limits system downtime and delivers scheduled support for OS patch application. Centralized monitoring and management plus audits and reports deliver better visibility into which of your PIC iX systems need patches.

**Please talk to your Philips representative to learn more about our OS patching and other clinical and operations services.**

